



MULTI-POINT LOCK

10 YEAR GUARANTEE

ERA Products Limited has a reputation for high quality design and technical innovation, establishing itself as one of the leading door security product manufacturers.

All ERA MPL products are sold with a benefit of a 10 Year Guarantee.

ERA offers guaranteed performance and reliability provided the MPL product is fitted and maintained in accordance with the manufacturer's guidelines and shall not be subject to stresses and operating forces beyond recommended levels.

In the unlikely event of a product failing as a result of defective manufacture or design, ERA will replace free of charge or credit any component returned and deemed as not meeting its high exacting standards. The credit shall not exceed the original value of the part.

This guarantee applies to all MPL products supplied by ERA and is valid for 10 years from the date of manufacture.

This guarantee does not apply to surface finishes or to faults caused by wilful or neglectful damage or by excessive wear and tear. This guarantee is non-transferable and is only valid while the purchaser remains in occupation of the installation address.

ERA will not be liable for any other losses incurred by its customer whether direct, indirect or consequential, arising from any failure in the performance of its MPL product.

ERA reserves the right to recover costs incurred from handling false claims. This guarantee does not exclude any statutory rights of the purchaser.



The Door Lock People

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